



Security & Screening

RISK ASSESSMENT

Our team is provided with a risk assessment for the guest, so we can remove the guesswork from screening through analytical driven artificial intelligence.

DIGITAL FINGERPRINT

Every guest in our ecosystem is digitally identified to make sure they only have a single reservation at a time. We use artificial intelligence and machine learning for validation.

FLAG TOP RISKS

We receive a detailed list of the top risks flagged for, even small details that on their own would not be relevant such as outstanding bylaw tickets or driving infractions.

GUEST INFORMATION VALIDATION

Guests sometimes don't provide all of the information required. We make sure to ask them and validate the missing pieces prior to getting property access.

THIRD PARTY BOOKINGS

We flag and protect against third party bookings by asking guests for additional information, notifying our team if anything stands out.

BUILDING & MANAGEMENT REGISTRATION

We offer a dedicated view for property management companies and building owners where they can see who's inside their facility and how they've been verified.

CONTINUOUS MONITORING

We scan every reservation across all platforms from enquiry to confirmed booking. We conduct a new assessment if the guest's reservation details change, notifying your team.

PHONE & EMAIL VERIFICATIONS

We verify the phone number and its carrier to ensure it's a real cell phone number, flagging it if it's not. Our system also checks the guest's email to see if it's been associated with a different user, a business or even if it was created recently.

PAYMENT & SECURITY DEPOSIT

We verify the guest's credit card against a global database of chargebacks and reports. You'll also have the ability to charge a dynamic security deposit based on the guest's risk level and make sure they actually have the funds on their card.

SOCIAL MEDIA VALIDATION

We check the guest against all social media platforms to make sure they're real and have a presence, letting your team know if we flag anything abnormal.

DIGITAL CONTRACT

The guest will sign a digital contract that is legally binding and was crafted by top lawyers with expertise in real estate and privacy laws.

ID VERIFICATION

We use an ID scanning system used by banks and insurance companies to verify that the ID is legitimate and hasn't been altered in any way.

PRIVACY COMPLIANCE

Our entire platform is PII and PCI compliant. We don't store any personal information about your guests, abiding by international privacy laws.

ONLINE FRAUD

We flag risky desktop, mobile and tablet IPs, proxy servers and even high risk countries that are known to be associated with online fraud.

LOCAL GUESTS

We automatically check if the guest is a local. We never rely on user input alone and run multiple checks throughout their booking journey to identify if the guest is physically located near the listing.

BREACHED CREDENTIALS

Our system checks if the guest's email address was recently exposed to a security breach, flagging them for additional verification.

BACKGROUND CHECKS

We check if the guest is on any criminal databases or if they've been previously convicted for rental fraud. We use 160k databases to flag for any anomalies. We check against Interpol's most wanted and terrorist no fly lists.